



## PROVIDER ALERT!

January 2, 2018

### RE: NV Medicaid - Member Assignment

Dear Provider:

On December 27, 2017, we notified your office that LIBERTY Dental Plan of Nevada (LIBERTY), the State of Nevada's new Managed Care Dental Benefits Administrator, is providing dental services to all Medicaid members enrolled in a medical managed care organization in Clark and Washoe Counties **effective January 1, 2018**.

As a reminder, members are now assigned to a dental home, this includes general dentists and pediatric dentists, in order to receive care. Members must seek treatment at their assigned dental home otherwise claims may be denied unless a dental emergency is identified.

To expedite the member transfer and reduce the call volume for your office during this transition period, please email a list of members requesting to be transferred to your office. This will allow us to assist you to ensure that members continue to receive care at your office and avoid disruption of dental care. You can send the member information directly to [viru@libertydentalplan.com](mailto:viru@libertydentalplan.com) with the following information:

- Member Full Name
- Member Medicaid Number
- Member DOB
- Member Contact Information (phone number on file)
- Office Requested to be Assigned

Our Member Services Department will contact the members to confirm the transfer request and update their office assignment accordingly.

To verify real-time eligibility for members who are assigned to your office, please log on to LIBERTY's secure Provider Portal at [www.libertydentalplan.com/NVMedicaid](http://www.libertydentalplan.com/NVMedicaid). You must select My Members in order to verify that the members are assigned to your office. You can reference the Online Provider Portal User Guide for more information.

LIBERTY appreciates your participation, partnership and our mutual goal to provide your patients and our members the highest quality oral health care.

Sincerely,

LIBERTY Dental Plan  
Professional Relations Department

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